



## Wesley Mission Queensland

**Industry:** Community Services

Employees: 3,000+

Solution: Managed Payroll as a Services (MPaaS)

Customer since: 2008

Wesley Mission Queensland (WMQ) is an innovative and responsive not-for-profit community service provider that supports more than 100,000 people in Queensland each year. Since starting out with Aurion's software solutions in 2008, WMQ's partnership with Aurion has evolved to fully outsourced payroll services, guaranteeing payroll compliance and access to expert payroll support.

"Aurion worked alongside our People and Culture team to meet essential deadlines and reduce the impact on our staff or clients. There's now a great deal of mutual respect between our teams, and we're a lot more willing to discuss implementing other efficiencies with Aurion."

Steve Eltis Director – People & Culture Wesley Mission Queensland

## Supporting staff and clients through COVID-19

Like most workplaces COVID-19 has presented Wesley Mission Queensland with some tremendous challenges. Supporting staff and clients, particularly those in the aged care sector has been their priority and Aurion has been an integral part of the process.

The ever-changing restrictions and risk COVID-19 poses to older and vulnerable people has seen WMQ's services change and adapt quickly over the past six months. This has resulted in changes to their funding streams and recruitment objectives and required quick and seamless changes to WMQ's payroll system.

## Key factors for success:

- Aurion's experienced expert payroll services team
- Wesley Mission Queensland's inclusive internal engagement strategy
- Collaborative, high-trust partnership



