



Greater Shepparton City Council

Industry: Government

Employees: 1000+

Solution: On Premise Aurion Software

Customer since: 1998

Greater Shepparton City Council is a longstanding Aurion partner. Aurion recently transformed Greater Shepparton City Council's performance review processes into an efficient workflow resulting in improved employee experience and a 24% increase in completion rates.



"Aurion have made implementing a new performance review system painless and stress free. It was important to Council that we partnered with a service provider who understood our core business but could also help us to deliver the internal customer service we wanted to provide."

Karen Liversidge
Manager People and Development
Greater Shepparton City Council

Greater Shepparton City Council

Greater Shepparton is a vibrant, diverse community located approximately two hours north of Melbourne in the heart of the Goulburn Valley, the foodbowl of Australia.

Greater Shepparton City Council has been relying on Aurion People & Payroll Software to achieve accurate and reliable payroll and HR processing since 1998. Aurion's partnership has evolved from first starting out with Aurion payroll software to now an all-in-one platform providing a single source of truth for employee HR and payroll data. The Council has approximately 1,000 employees paid by Aurion Software.

Greater Shepparton City Council approached Aurion to help improve inefficient performance review processes due to a different platform that had a flow on effect of low employee engagement and completion rates.

We solve problems

Aurion, passionate about solving people and payroll problems, was delighted to have the opportunity to elevate Greater Shepparton City Council's employee experience. Within four months, Aurion automated Greater Shepparton City Council's performance review processes via Employee Self Service with customisable workflow and alerts. As a result, Greater Shepparton City Council were able to improve their employee experience and performance review engagement rates.


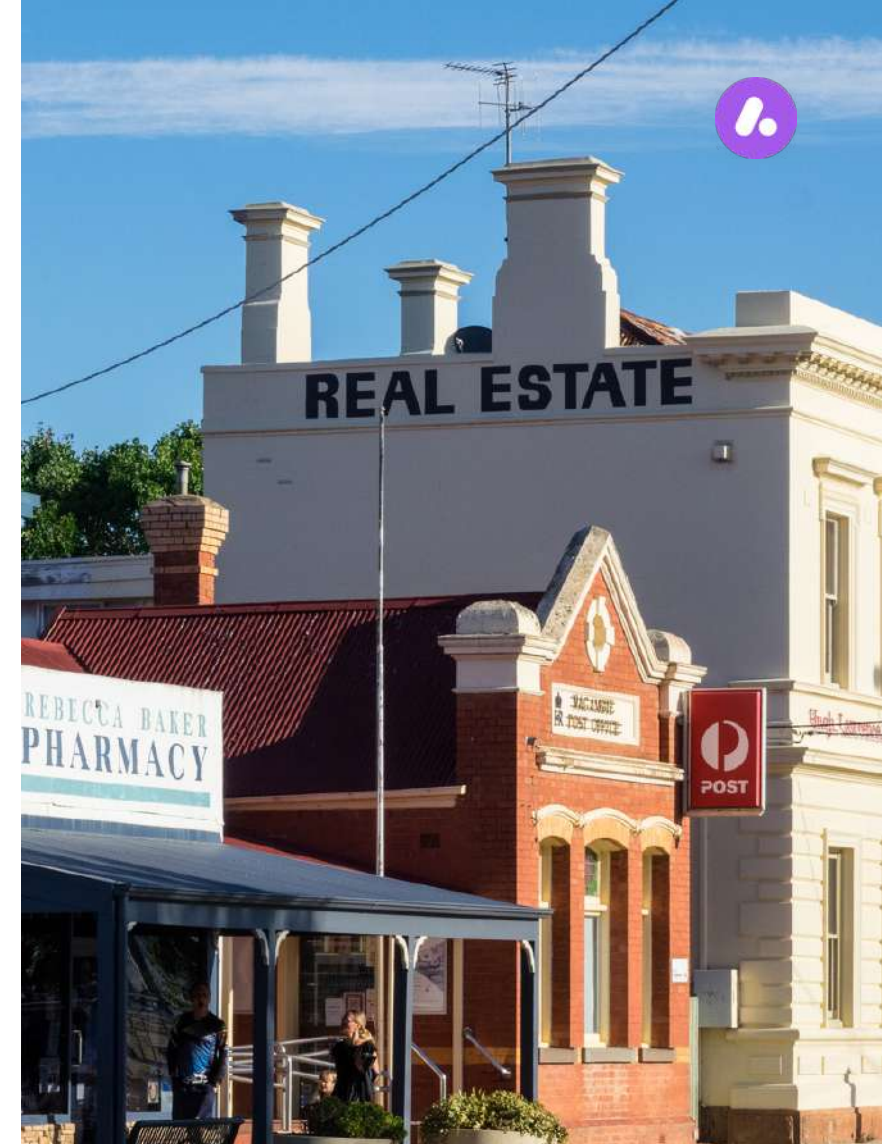
Having performance review data stored within Aurion, instead of different systems, also meant that Greater Shepparton City Council were able to have a single source of truth for their employee data. Karen Liversidge, Manager People and Development for Greater Shepparton City Council was pleased with the outstanding results of the solution:

"The completion rate for employees increased from an average of 69% in previous years to 93%. The feedback we received from both employees and reviewing officers was the new system was easy to use, contained more relevant information and provided a better avenue to have constructive conversations."

Building momentum

Greater Shepparton City Council has since continued their Aurion trajectory by expanding their Aurion solution by implementing Single Touch Payroll through the Aurion ATO Gateway. They have also begun the process to move towards Electronic Timesheets through Aurion's Timekeeper module.

"We are looking forward to working closely with Aurion to implement the electronic timesheet solution for Council and will be interested in other future enhancements that will improve our employee's overall HR experience" says Karen.



Let's Chat
Email hello@aurion.com
or call 1300 287 466

