



Blue Care

Industry: Community Care

Employees: 11,000+

Solution: On Premise Aurion Software

Customer since: 2001

Blue Care is one of Australia's largest providers of community health and residential aged care. The 11,000+ employees organisation replaced three legacy systems with Aurion's robust people and payroll solution to process 30 different employee Awards, achieve people and payroll processing with accuracy and ease.

"Blue Care chose Aurion because we needed a system that was highly configurable, easy to use and maintainable in-house."

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About Blue Care

Blue Care is one of Australia's largest providers of community health and residential aged care and has complex Human Resource (HR) requirements. With more than 11,000 staff employed across 11 clusters throughout Queensland and three Centres in Northern New South Wales, Blue Care operate in 260 locations and pay under five different modern awards.

In 2001, Blue Care had a variety of payroll, rostering and HR systems throughout the regions. A strategic goal for the health care provider was to find a Human Resource Management Information System (HRMIS) that was flexible enough for the whole organisation to use.

Blue Care needed a 'best fit' system that was highly configurable, easy to use and maintainable in-house. A flexible system with good reporting options was vital, as were strong partnership ethics for both the rostering and HR system vendors. A rigorous and in-depth selection process resulted in Aurion's people & payroll solution being selected as best suited to meet Blue Care's complex requirements.

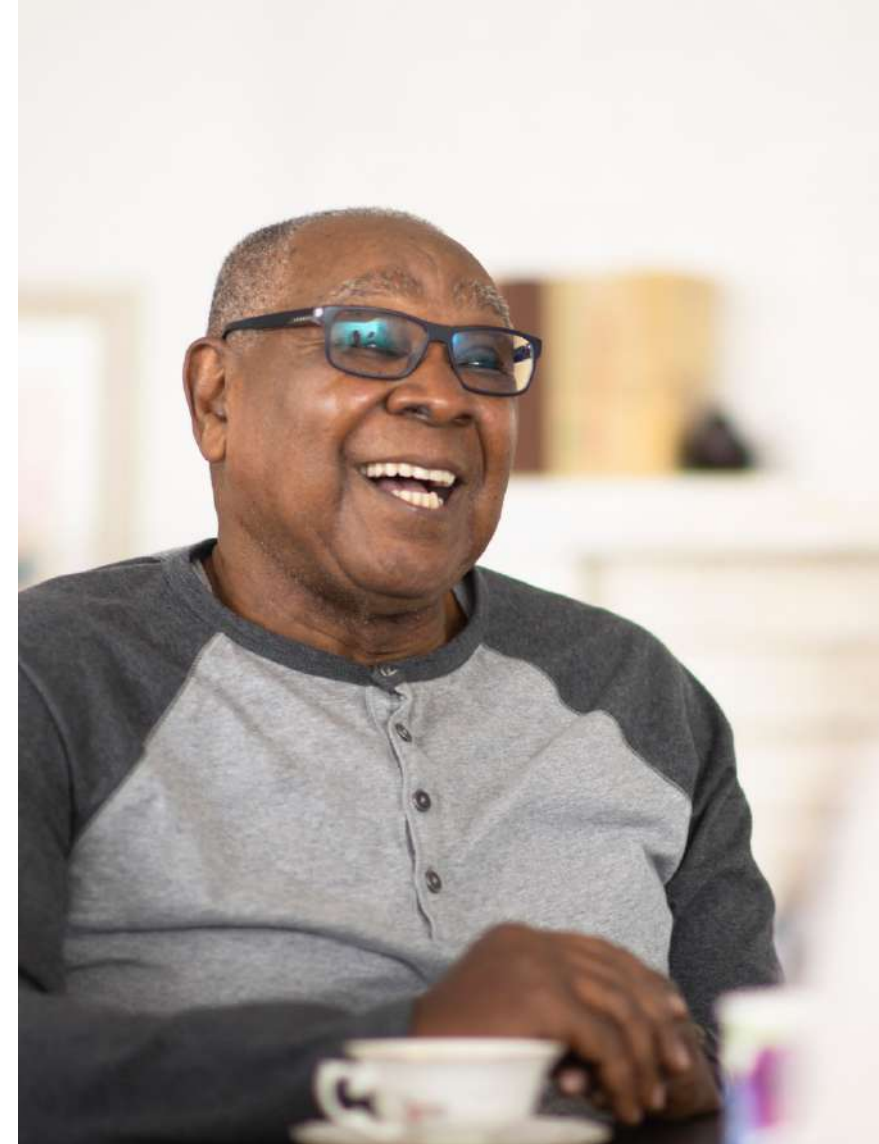
Replacing three legacy systems with one robust people and payroll solution

Aurion replaced three legacy systems with one robust people & payroll solution over a two and a half year implementation phase. As a result Blue Care achieved a single source of truth for their employee and payroll data. Aurion's configuration work of 30 different awards in the system meant that Blue Care had the ability to accurately calculate salary on-costs. Furthermore, they benefited from extensive reporting tools and ongoing quick response times by the Aurion Support Team.

Over the years, the system has continually adapted to a number of major changes to industrial relations, including major legislative reforms such as the Workplace Relations Amendment (Work Choices) Bill 2005 and the Fair Work Act 2009. The system currently manages payroll and rostering across five different modern awards.

Aurion has demonstrated the ability to adapt to Blue Care's organisational requirements, with the system's integration with additional business processes. The Learning & Development solution has assisted Blue Care to manage its training needs analysis and providing administration of the learning program to ensure compliance with industry training requirements.

Blue Care continues to partner with Aurion relying on the solution to assist in delivery of accurate payroll and HR processing.



Let's Chat

Email hello@aurion.com
or call 1300 287 466

